



General Rules and Regulations for Leisure Centres

**Môn Actif - Leisure Function
Isle of Anglesey County Council**

Leisure Centres Definitions

- "Premises" means any and all Council premises used for recreational purposes.
 - "User" means any person or persons attending the Premises.
1. Reduced rates apply to any person who has paid the appropriate membership fee and is able to confirm that payment by production of the issued membership card. Each member will be allocated a membership number which will be noted/ marked on his/her membership card.
 2. The directions of the Council and/or any person duly authorised thereby must be observed at all times.
 3. All persons under the age of 8 attending any Premises must be accompanied and supervised by a responsible adult over the age of 18. For occasions when children are under the responsibility of Môm Actif leisure staff, the correct supervision ratios will apply.
 4. The Council and/or any person duly authorised thereby reserves the right to refuse admission to any Premises and/or the use of facilities to any person or persons, and to evict any person or persons not complying with these Regulations; such action shall be taken at the sole discretion of the Council and/or any person duly authorised thereby.
 5. The Council reserves the right to close any Premises and/or prohibit the use of any facilities, and refund all monies paid in respect of a booking cancelled. As a result the Council will not be liable for any other expenditure incurred or loss sustained, directly or indirectly, by the user arising from such cancellation.
 6. Conduct which is unseemly or unsporting or which might cause annoyance or damage to other users of the Premises is prohibited. **PROVIDED THAT** the Council and/or person duly authorised thereby shall be the sole judge of whether or not the conduct by any person falls within this description.
 7. Subject to the provision set out below, the Council shall not be liable for any accident(s) occurring on the Premises, for any personal injury or death of any person on the Premises or for any damage to or loss of property on the Premises and the person or persons responsible whether partially or wholly for such accident(s) personal injury, death, damage and/or loss as the case may be, shall indemnify the Council and keep the council indemnified against all costs, claims and demands whatsoever arising from or related to such accident(s), personal injury, death, damage or loss as the case may be, the measure of liability in each case to be assessed according to the degree of responsibility attributed to the party in question. **PROVIDED THAT** nothing herein shall exclude or restrict the liability of the Council for death, or personal injury due to any act or neglect of the

Council or any person for whom the Council is responsible.

8. The Users must report accidents, however trivial, to the Duty Manager at the relevant Premises who shall record the incident in writing.
9. No notice, decoration, emblem or sign may be erected or displayed within the boundaries of any Premises without the prior permission of the Council and/or any person duly authorised.
10. No lighting or equipment may be brought into or onto the Premises without the prior permission of the Council and/or any person duly authorised thereby. The hirer shall not interfere with any equipment or fittings of the centre or structure thereof.
11. No Hirer booking the Centre may grant broadcast (sound or television) or filming rights without prior written consent of Isle of Anglesey County Council.
12. All Premises and any equipment used must be left in a tidy and orderly condition by the end of the period of use by the relevant User.
13. Neither outdoor footwear nor black soled footwear are permitted in the indoor leisure facilities.
14. Dress should be suitable for the activity (cut-off denim trousers are not considered suitable for the swimming pool).
15. Mobile Phones
 - The use of mobile phones is prohibited in the following areas:-
 - (a) Changing Rooms
 - (b) Viewing Areas
 - (c) Activity Areas - e.g. Sports Hall and Swimming Pool etc.
16. No User may (unless authorised by the Council and/or any person duly authorised by the Council):-
 - (a) Bring any food or drink or dangerous and/or obnoxious thing into or onto the Premises.
 - (b) Bring glass containers of any sort to any Premises.
 - (c) Bring or permit to remain in or on any Premises any animal, with the exception of assistance dogs.
 - (d) Sell or supply to other Users any goods whatsoever.
 - (e) Take photographs or videos in or of any Premises or arrange any recordings or films or the televising of any performance therein or thereon.
 - (f) Play records, radios or music in or on any Premises or perform any work which may infringe copyright (it will be a condition of any approval that any necessary licence or authorisation be obtained and produced in advance to the Council and/or any person duly authorised thereby).

- (g) Advertise or publicly announce any event to-take-place at any Premises or
- (h) Alter or interfere with any equipment or fittings of any Premises or the structure thereof.

17. Any equipment required by the hirer will be put into place and re-stored within the hire period. For those hirers / clubs requesting to store equipment on leisure centre premises, a 'customer supplied material' form must be completed, indicating that the equipment is clearly labelled, locked and secure, and left at the hirer's own risk.

18. Damage to or loss of property - Unless caused by its own negligence the Council accepts no liability for damage to, or loss of, any property or articles. Items found will be retained for a period of three months. This does not include items of a perishable nature or items which would involve the Council in unreasonable expense or inconvenience.

19. Alcohol - The Hirer is not permitted to arrange for, or permit, the sale or consumption of alcohol on the premises of the Centre, without the prior, written permission of the Facilities Manager. If such permission is given, the Hirer will be told of any licensing applications or permissions that must then be sought and granted by the authorities, prior to the sale or consumption of alcohol to which it relates.

20. Gambling - The Hirer shall not hold, or permit to be held any sweepstake, raffle or other lottery on the premises during the hire, other than one which is permitted by law (and registered if the law requires) and has the prior written permission of the Facilities Manager.

21. Swimming policy for carers who accompany a person with a disability: For a person who is in need of a carer to access the facility, the person with a disability will pay the appropriate attendance fee; the carer will be granted free admission. To gain the free access, the carer must be in a 'caring' role.

22. Access - An access statement for each centre is available on our website.

23. Concessionary rates will only apply when 51% or more of the group participating in the activity qualify for the concessionary rate. For example, 5 a side, 6 or more of the participants from a total of 10 must qualify for this rate.

24. Booking Procedure

Members:

- (a) Bookings may be made 7 days in advance in person or by telephone.
- (b) The membership number must be given when making a booking.
- (c) This booking will not require confirmation, and the Customer Care officer, on request will read back the booking details to the customer.

- (d) Payment must be made before play. Payment for play after 8.00 p.m. must be made before 8.00 p.m. (Monday-Friday).
- (e) Cancellation will be accepted up to 24 hours before time of play.
- (f) If a member books a facility and does not cancel more than 24 hours before the time of play he/she will be billed for the facility whether or not the facility is used.
- (g) Only one facility booking will be taken for any given time on one membership.

Non-Members:

- (a) Bookings may be made in person only, on payment of the appropriate fee. Non-members can only book a session or facility 24 hours in advance of that activity taking place.