The information provided in this leaflet only relates to electric scooters or electric wheelchairs designed specifically for outdoor use.

It DOES NOT apply for lightweight wheelchairs suitable for indoor use.
This leaflet provides a summary of our Mobility Scooter Policy. If you wish to read the full version of the policy please contact the Customer Service Team on 01248 752200. It is also available on our website: http://www.anglesey.gov.uk/housing/council-housing/mobility-scooters/

Anglesey Council appreciates that tenants are entitled to a quality of life that includes the provision of full mobility, which embraces the right to own a mobility scooter. They were introduced to provide local outdoor mobility for people with disabilities who might otherwise be confined to their home.

Due to the increase in the use and availability of motorised scooters, there are now increased issues in premises, which are not designed to accommodate such vehicles.

What should I do if I need to get a mobility scooter?
Tenants considering getting a scooter should seek the advice from the Housing Department who can provide them with an application form to complete in order to ask permission to store on Council property. There is an electronic copy available online: http://www.anglesey.gov.uk/housing/council-housing/mobility-scooters/

What happens when I apply?
Every effort will be made to accommodate all requests to have a mobility scooter in a development and permission will not be withheld unreasonably. However, as a Landlord, we have a duty of care to all people who enter our premises. Therefore, before granting permission, we must carry out an assessment to ensure a safe, suitable area can be identified for storing and charging the scooter.

What does an assessment involve?
The assessment will address the below issues:
- Can the scooter be stored and charged safely within the tenant’s property as stated within North Wales Fire Service guidelines?
- If not, can adequate, safe and secure storage and charging facilities be provided within the building?
- Will the storage, charging and use of scooter in the premises present any risk, including fire hazard, to anyone in the building?
- Is the storage, charging and use of the scooter in the premises likely to cause damage to Council property?

How long will be application take to assess?
The assessment will be undertaken by the Maintenance Manager. If necessary, the local fire officer, or other relevant agencies will be asked for advice where appropriate. Any requests will be dealt with in a timely manner.

Will I need insurance?
It is ESSENTIAL that the owner / user has insurance - Accidental Damage, Theft and Third Party cover. Evidence of this cover must be made available to us when requested. Failure to take out insurance will result in permission being refused.
What are the conditions if I am granted permission?
Permission will be subject to an owner / user signing a mandate agreeing to the following terms and conditions:

1. You must exercise special care and attention at all times when using the scooter in our grounds and premises.
2. You must comply with the restrictions on the use of the scooter within our premises.
3. You must take appropriate Accidental Damage, Theft and Third Party insurance cover provide evidence of this to us, at the time of permission being granted, and thereafter requested.
4. You must maintain the scooter in accordance with the manufacturer's requirements, and only sealed batteries must be used. Up-to date Portable Appliance Test (PAT) to ensure the charging equipment is in good condition.
5. You must charge the scooter in accordance with the manufacturer's instructions.
6. You accept that use and storage of the scooter within our premises or grounds is entirely at your own risk.
7. You understand that we reserve the right to withdraw the permission for an area to be used for storage should it be required in the future for alternative use?
8. Permission may be withdrawn should a user fail to adhere to these requirements or should any subsequent risk assessment carried out at a later date indicate that the use and / or storage presents an unacceptable risk, and an alternative cannot be identified by us.
9. Permission may be withdrawn should an inspection undertaken by a competent authority e.g. Fire and Rescue inspections request the removal of such equipment from that location and an alternative location cannot be found by us.
10. If any damage occurs to our buildings due to the use of the mobility scooter, you will be charged for any repair costs.
11. You must ensure that appropriate insurance cover is in place for your mobility scooter.